

# COVID-19 Business Recovery Package

As always, Netchex has a full suite of always-accessible solutions, providing Payroll, Time Tracking, Benefits and HR services for employers, plus self-service tools for workers to access to critical payroll and HR information from anywhere.

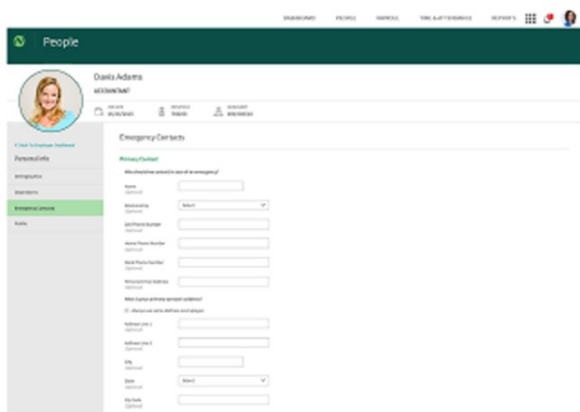
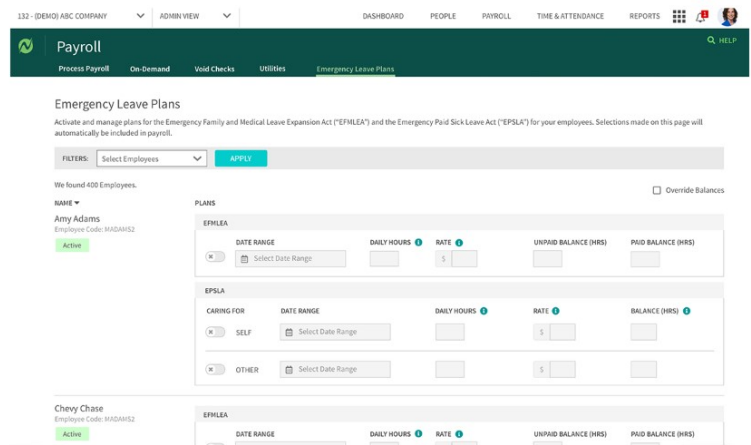
From tracking the new Families First Coronavirus Response Act to easily communicating with newly remote teams, Netchex can ensure you stay connected to your employees, stay in compliance and stay focused on running your business.

## Tools and Solutions

### COVID-19 Response Portal - Emergency FMLA and Paid Sick Leave Tracking and CARES Management

Staying in compliance with the new Families First Coronavirus Response and CARES acts can seem like a daunting task - but Netchex has you covered.

1. The Covid Response Portal lets managers easily calculate daily hours, regular rates, and the available balance of leave for EFMLEA and EPSLA plans and applies the daily caps. Using payment history from earning codes, Netchex is also able to track the tax credits related to the COVID-19 laws for our clients.
2. For CARES Act management, administrators can review information on qualifications and restrictions for these credits to make the most informed decision to opt-in or out for the Social Security Deferral credit and the Employee Retention Credit. Upon opting into one or both of these credits, the Netchex system will automatically populate invoice credits against your tax liability.



### Employee Self-Service

In today's virtual, remote world, your employees need access to their critical data via their phones and laptops, without having to ask HR or their managers.

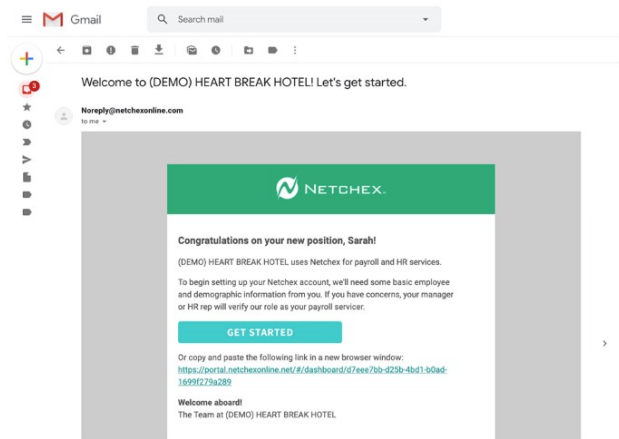
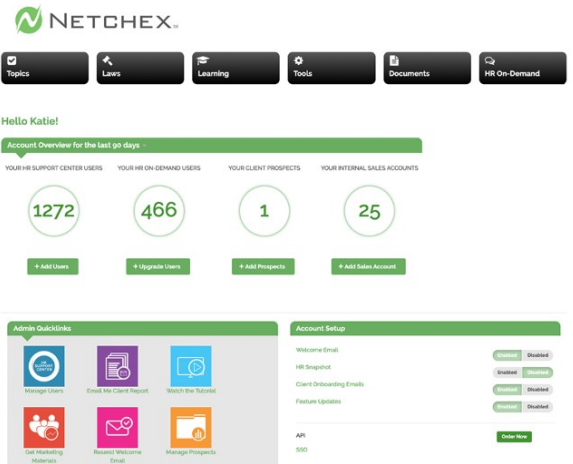
1. Employees can easily update their emergency contact information, home address, phone number, and personal email to ensure communications always reach them.
2. Employees can instantly access their paystubs, W2s, benefits summaries, the company handbook, and other critical information from their profiles.
3. Publish company-wide updates right to employees' dashboards.
4. Employees can request PTO and managers can approve requests remotely.



## HR Support Center

Understandably, business owners and HR departments have more questions than answers right now. HR Support Center can help you begin to piece this puzzle together.

- 1. HR experts and experienced labor lawyers publish blogs, FAQs, forums, alerts, and webinars daily about coronavirus regulations and best practices
- 2. Ask The Pro enables you to ask your questions directly
- 3. Crucial templates for handbooks, forms, and policies to stay in compliance



## NetGuide

Now more than ever, you need to be able to communicate with your employees and ensure all departments are informed and working together uniformly. NetGuide’s task management can help.

- 1. Email or text alerts to employees
- 2. Send out tasks requiring electronic signatures to all employees or certain departments to stay in compliance.
- 3. Companies experiencing high turnover or hiring right now can use NetGuide to keep these processes advancing and in compliance.

## NetBenefits

NetBenefits gives employees the ability to complete open enrollment on time, accurately, and completely virtually, while our COBRA administration keeps you compliant during these tough times.

- 1. Our NetBenefits wizard gives your employees self-service enrollment they can complete remotely, along with total compensation statements and life-event plan management.
- 2. Affordable COBRA outsourcing with complete integration and reporting within the Netchex system means peace of mind and fewer steps for you to ensure your employees maintain coverage during possible transitions.
- 3. NetEnroll, an add-on service, gives your company a team of licensed Benefits Counselors who will educate your employees on your company’s benefit options and walk them through the entire open enrollment process all in one phone call.

## Paycards

With record levels of the workforce working from home and unprecedented challenges being faced, employees need access to their funds without barriers.

1. Give your employees—especially those without traditional bank accounts—access to their funds without paper checks. No mailing of checks, no need to pick up checks, and no leaving the house to cash checks.
2. Paycards have all of the benefits of debit cards, including online payment and ATM withdrawals.
3. Employers can remotely add funds to your employees' cards to help your teams through this difficult time.



## Service

At Netchex, our customer service team has always set us apart from our competitors and remains one of our biggest strengths. They can be yours, too.

1. You can still talk to directly a person. We don't have call centers and we don't transfer your call to multiple departments. You get a dedicated team who knows you and your unique hardships.
2. You also get a dedicated, highly-rated implementation team to make this transition easy. Our implementation timeline is transparent, concise, and structured to get you up and running as quickly and efficiently as possible.
3. Our training and engagement tools—NetCommunity and Netchex University—get you engaged with Netchex experts and fellow users to build the strongest peer group possible.

## We've got you covered.

With everything business owners have to keep track of today, we don't want our fees to be added to the list. Sign up and start with Netchex by July 31, 2020, and you'll receive no implementation fees and two months free.

## Qualifying businesses get no start-up fees and two months free.

Limitations apply. See website for more details.